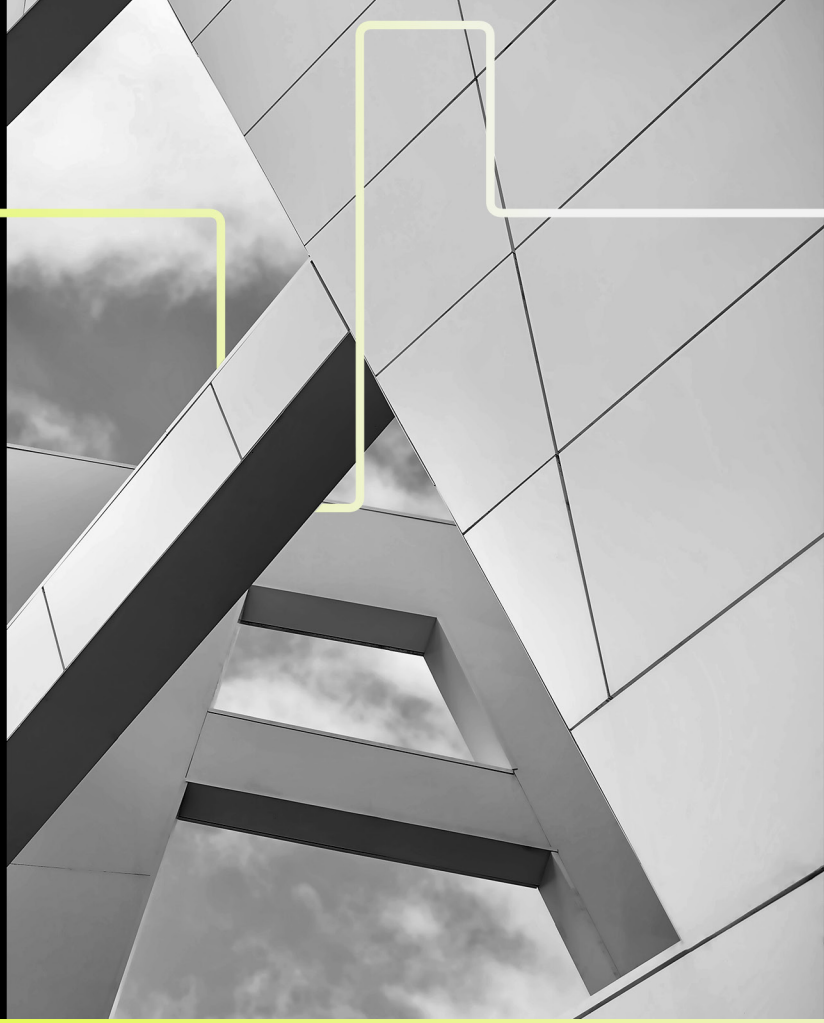
Lightpath

Advanced Proactive Monitoring



Event Monitoring and Incident Management

Customers running mission-critical business applications need proactive notification of any detectable or potential issues that can degrade performance and cause interruption of their business operations over Lightpath data networks.

Lightpath Proactive Monitoring can help by monitoring devices at both ends of the transport network, 24/7. In the unlikely event that problems are identified, we communicate with proactive, real-time notifications within 15 minutes and work with your technical staff to resolve them.

Our Proactive Monitoring provides you with insight to ensure that your connectivity is ready to meet the needs of both current and potential conditions so that corrective actions can be taken more quickly, leading to shorter business disruptions and less productivity and monetary losses.

To learn more about how Lightpath can help your organization with Proactive Monitoring, call **877-544-4872** or visit **lightpathfiber.com.**

24/7 Monitoring

- Circuit-level device health monitoring and alarm analysis to detect issues
- Helps prevent unplanned network interruptions
- Improves network performance

Real-Time Notifications

- Proactive real-time notification within 15 minutes at the detection of an event
- Flexible communications to multiple designated contacts
- Helps to actively maintain uptime

Managed Service Protocols

- Remote maintenance on network elements as needed to correct faults
- Verification that repairs successfully completed
- Historical trending and reporting

Built by Lightpath

- More control to deliver a more cost-effective, timely, and secure service
- Shortened time to resolution
- Decreased issue detection time
- Faster reaction time

About Lightpath?

Lightpath is revolutionizing how customers connect to their digital destinations by combining our next-generation network with our next-generation customer service. Lightpath's advanced fiber-optic network offers a comprehensive portfolio of custom-engineered connectivity solutions with unparalleled performance, reliability, and security.

Our consultative customer service means we work with you to design, deliver, and support the solution for your unique needs, faster and more easily than ever before. For over 30 years, thousands of enterprises, governments, and educators have trusted Lightpath to power their organization's innovation. Learn how Lightpath can connect you to your digital destinations.

To Learn More About Lightpath, visit:
lightpathfiber.com