

# Lightpath DDoS Shield

Customer Portal Quick Reference

Updated 10.09.2025

Lightpath

# LP DDoS Shield Portal Highlights

Sidebar Menu:  
Change display to:  
Security Operations  
Analytics  
Reporting  
User Management

Security Status: Displays the Customer Security Status

Main Graph:  
An expanded view of the selected "mini-graph";  
FlowDetector Traffic,  
DefensePro Traffic, New Connections, Mitigation Breakdown

Detection Events:  
An aggregated list of real-time and near-real-time system detections for all the customer assets  
Hover over a row to see details of the attack detection

Filter box:  
Display only those events that match search criteria

Asset Status

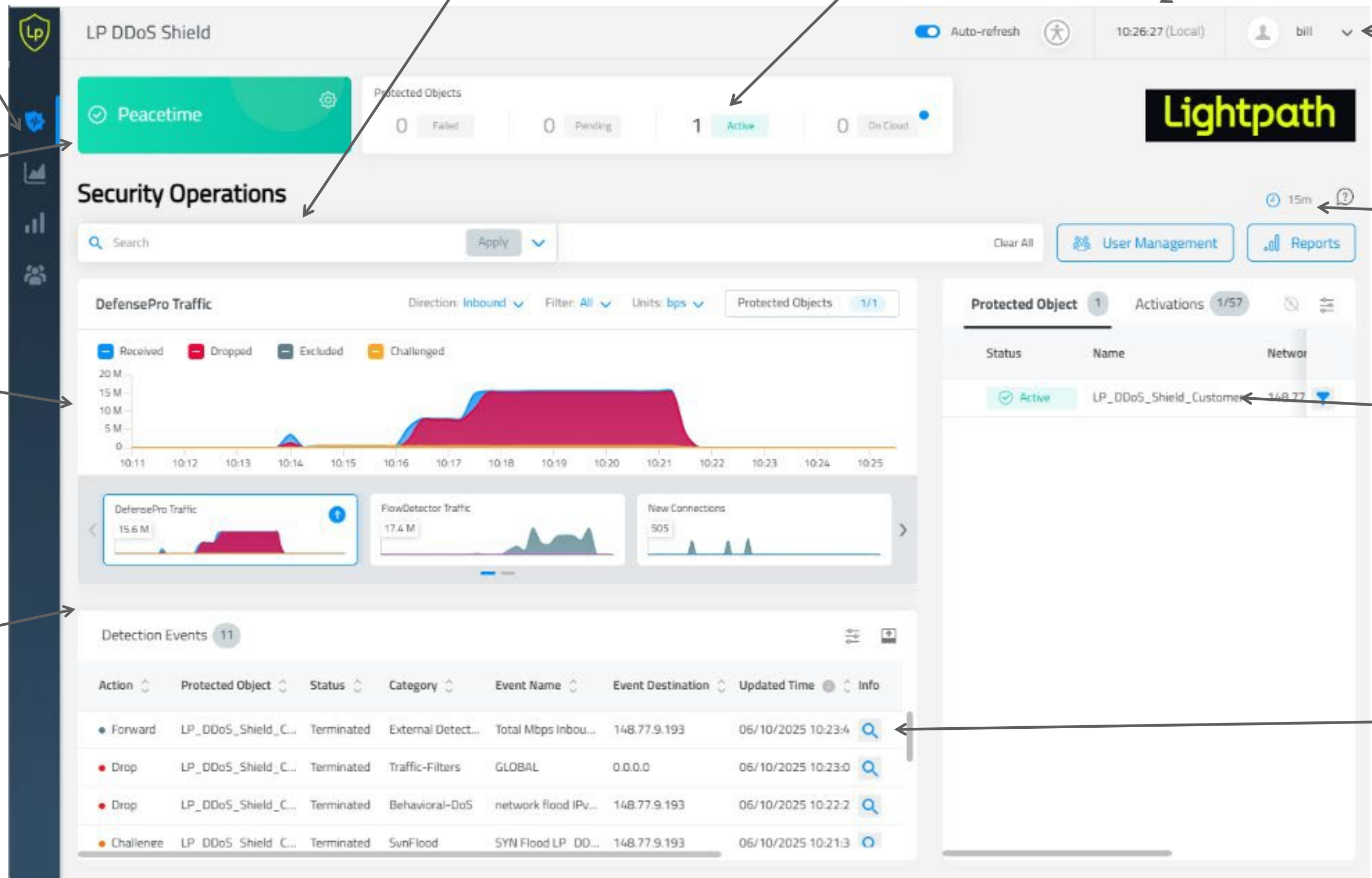
Current Time

Account that is Logged in:  
Select drop-down arrow to edit profile

Time Filter:  
Data presented is automatically filtered to the timeframe selected here

Assets:  
This is the list of Protected Objects (DIA Circuits) (some customers have more than one)

Info Magnifying Glass:  
Select this to get attack details, including type, volume, Attack lifecycle, real-time signature



Lightpath Customer Portal URL: <https://ddosshieldportal.lightpathfiber.com>

# Change Request Form

E-mail To: "Lightpath Customer Care ([Care@lightpathfiber.com](mailto:Care@lightpathfiber.com))

Subject: DDoS Shield Configuration Change Request -<insert your Account # >- <insert your Organization's name >

Insert into the body of the e-mail a copy of the table below so that it is clear what the current and new values are.

Please implement the following changes	Current Value	Change-To Value
Customer Tenant Admin Account (note, customer can create all subsequent accounts, see user guide)		
Below is for <u>DDoS Shield Premier</u> product only		
Geographic Filters		

Customer may also call Customer Support if desired: 866-611-3434